

Q Software Solution

Security Manager Pro

ABOUT TREK

Trek is a global leader in bicycle design and manufacturing, with a full range of products for cyclists of all levels and ages, from tricycles to Tour de France winning road bikes. Despite tremendous growth and the famous riders who are drawn to its bikes, Trek maintains its roots as a privately owned family company that started in 1976 in a barn in Waterloo, Wisconsin. Trek now employs more than 1,700 people worldwide.



ABOUT Q SOFTWARE:

Q Software delivers security and compliance solutions for users of JD Edwards EnterpriseOne, JD Edwards World and Oracle E-Business Suite. Our products help customers protect their businesses from fraud whilst significantly reducing the cost, effort, and complexity of managing risk and demonstrating regulatory compliance.



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Security Goes in Cycles for Trek Bicycle Corporation

"We have reduced JD Edwards security set-up and maintenance from days to minutes."

Challenges

- Trek has about 500 unique JD Edwards EnterpriseOne users. Though not required to be <u>Sarbanes-Oxley compliant</u>, they decided to implement a sound security structure for their own peace of mind and to satisfy their auditors' requirements.
- Managing security with the native JD Edwards EnterpriseOne tools was extremely complex, demanding a high level of technical expertise. This meant that security for all worldwide users had to be managed centrally by a skilled IT technician in the US.
- Implementing and managing security was very time-consuming. Setting up groups, for example used to take a whole day per group.
- The company is planning to add around 50-100 new JDE users in manufacturing. They needed help to reduce the security workload involved in this.

Solutions and Benefits Achieved

- Trek saw a demonstration of Q Software tools and immediately recognized how much easier and faster it would make the task of implementing and managing security.
- Setting up new groups now only takes about an hour instead of a day, a productivity gain of almost 90%. The on-going security maintenance workload is reduced by around 67%.
- Q Software provides a more logical approach and a much friendlier interface to <u>security management</u>, requiring less technical expertise. This means that regional staff based in the UK can now manage their own local security, freeing up skilled technical staff for other work.
- The workload involved in setting up the new manufacturing users, where new groups and different roles need to be defined, is much easier thanks to the use of Security Manager Pro.
- The JD Edwards Project Manager believes that the company's new auditors will focus on security issues in the next audit. With Security Manager Pro, he feels well equipped to address their demands.

JD Edwards

EnterpriseOne

"I wouldn't want to do it the old way; that would be miserable."

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